

Mutts in Motion Dog Walking Services, LLC

Cancellation Policy

At Mutts in Motion Dog Walking Services, LLC, we understand that unforeseen circumstances may arise that require you to cancel a scheduled service. Our priority is to provide exceptional care and attention to your pets, and we plan our schedule carefully to ensure the highest quality service for all clients.

If you need to cancel service, please notify us as soon as possible by calling 267-772-0646.

Daily Services (Walks & Drop-Ins)

Cancellations must be made no later than **8:00 p.m. the night before** the scheduled service.

Cancellations made **on the same day** as the scheduled service will incur a **50% fee**, which will be invoiced accordingly. Invoices must be paid in full before booking future services.

Long-Term Bookings

Cancellations for long-term services must be made at least **48 hours in advance** of the scheduled appointment.

- Cancellations made **48 hours or more in advance** will receive a **full refund**.
- Cancellations made **less than 48 hours in advance** will incur a **50% fee**.

Mutts in Motion Dog Walking Services, LLC reserves the right to update or modify this policy at any time, at our sole discretion.

Pet's Name: _____

Owner's Signature: _____

Owner's Printed Name: _____

Date: _____